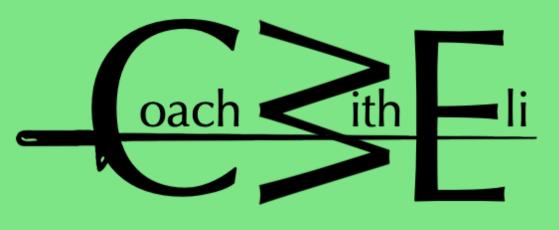


## Practice Makes Perfect(er) Reframing



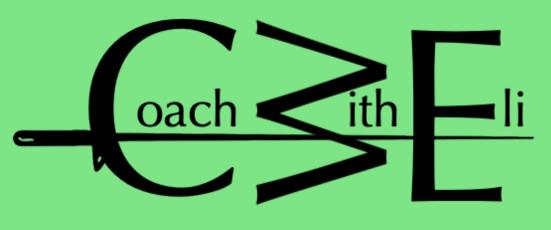
**Reframing** occurs when a person is able to recognize, view, or consider information from a different perspective or point of view.

Everyone is doing the best they can with what they have...

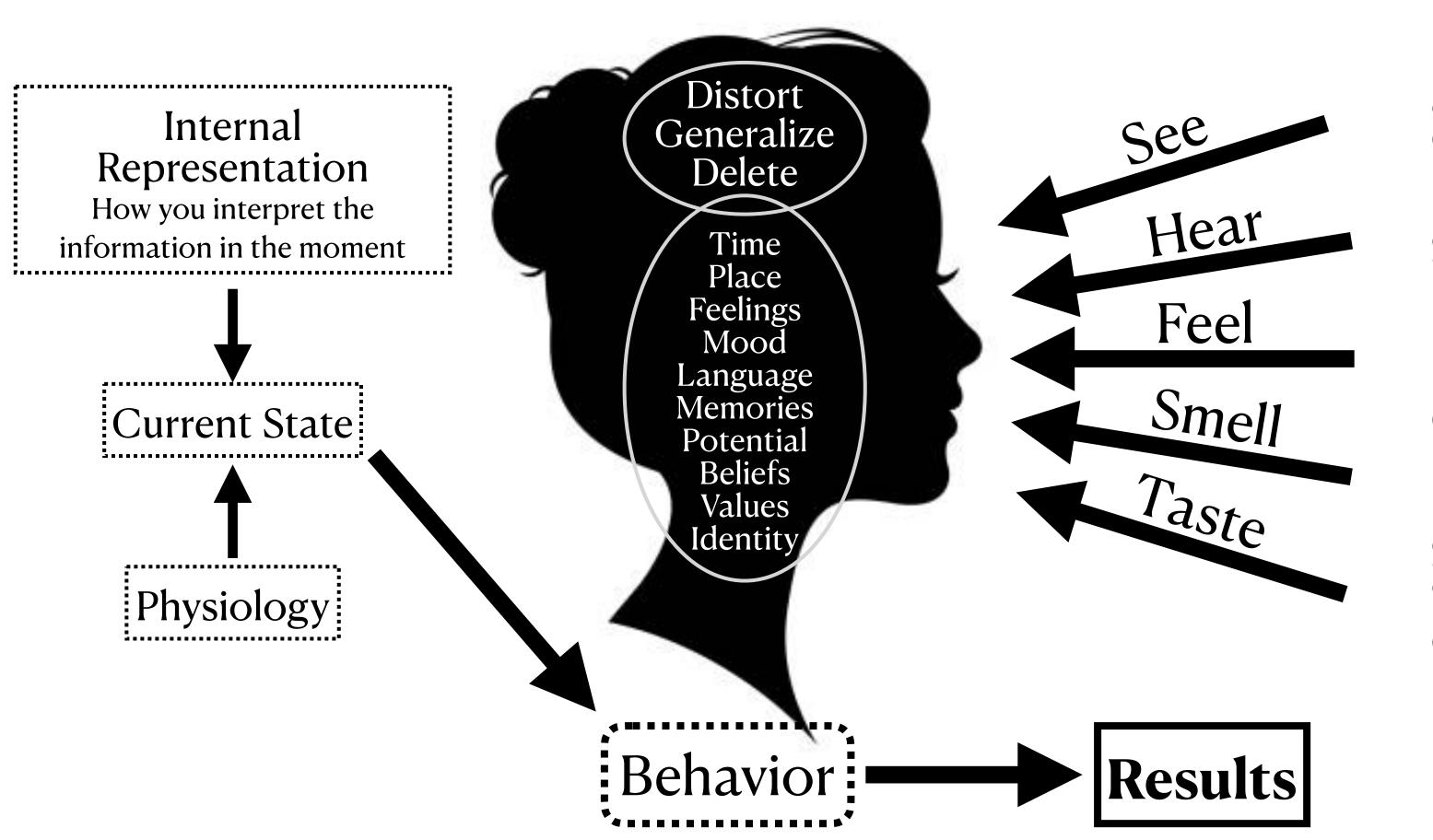
That means a person's behavior is entirely based on the information available to them in the moment, and that information is filtered in many ways based on many circumstances.

Ultimately, the purpose of **reframing** is to separate intention from behavior.

What is Reframing?

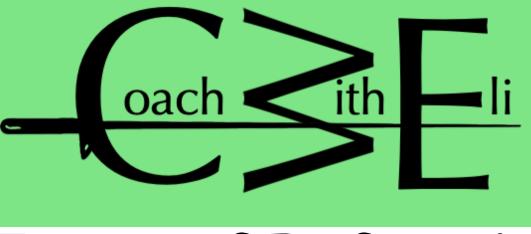






#### **Filters Reminder**

## Externa ntormatic J

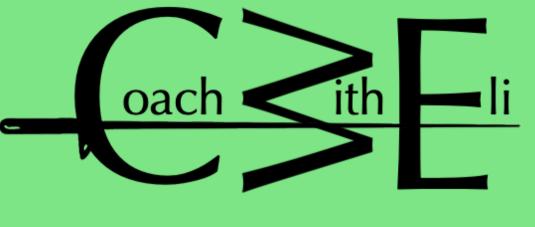


#### **Types of Reframing**

#### **Context Reframe:** Think of a different context that would cause the person to respond differently.

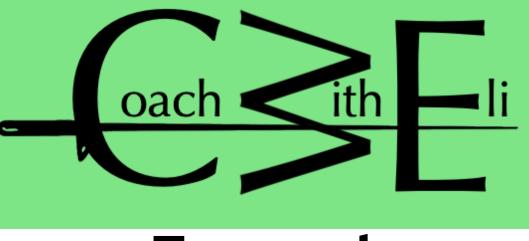
response?

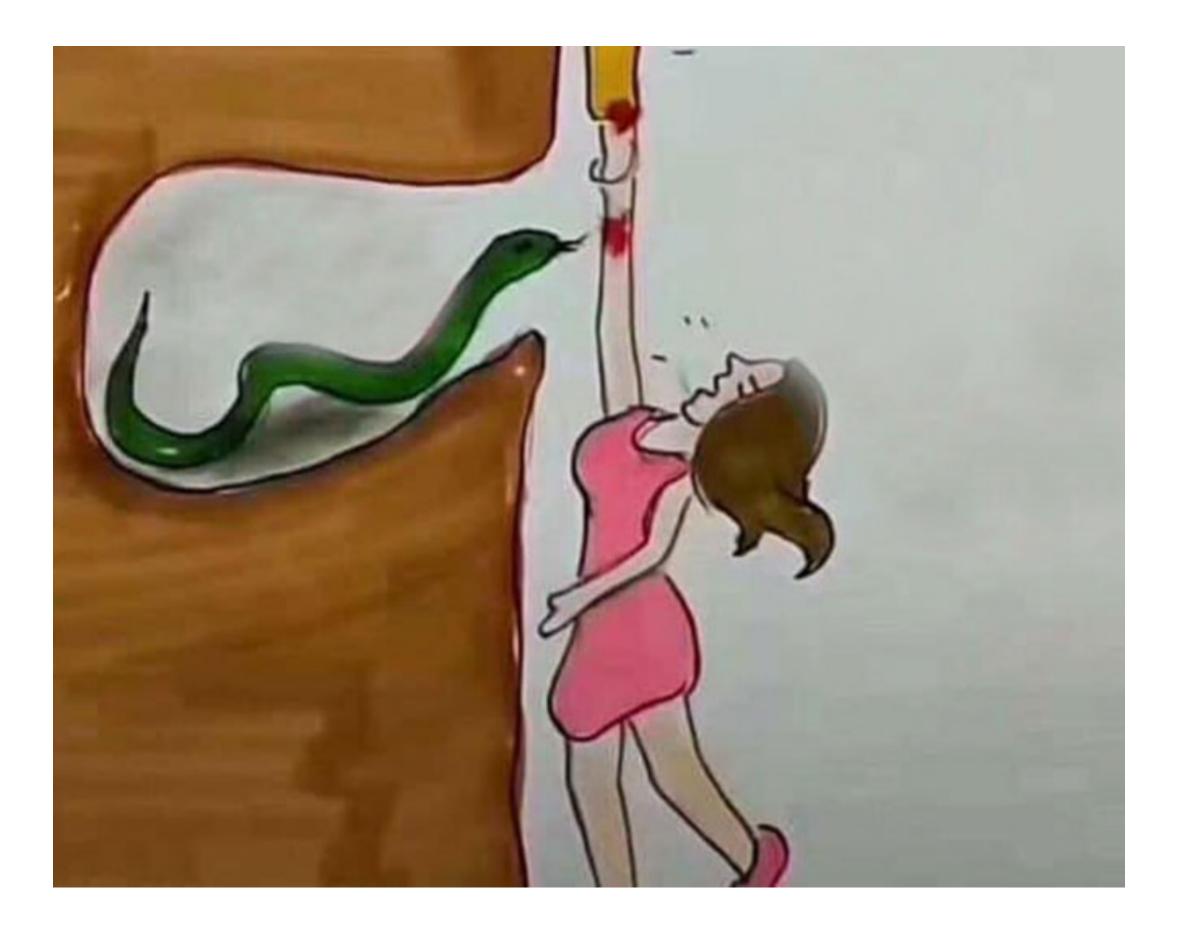
#### Meaning Reframe: Ask "What else could this mean?" Or "What has this person (or what have I) <u>not</u> noticed that will create a new or different meaning to change the



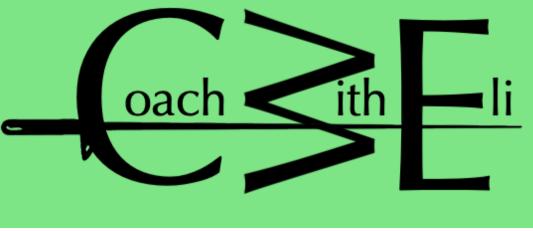


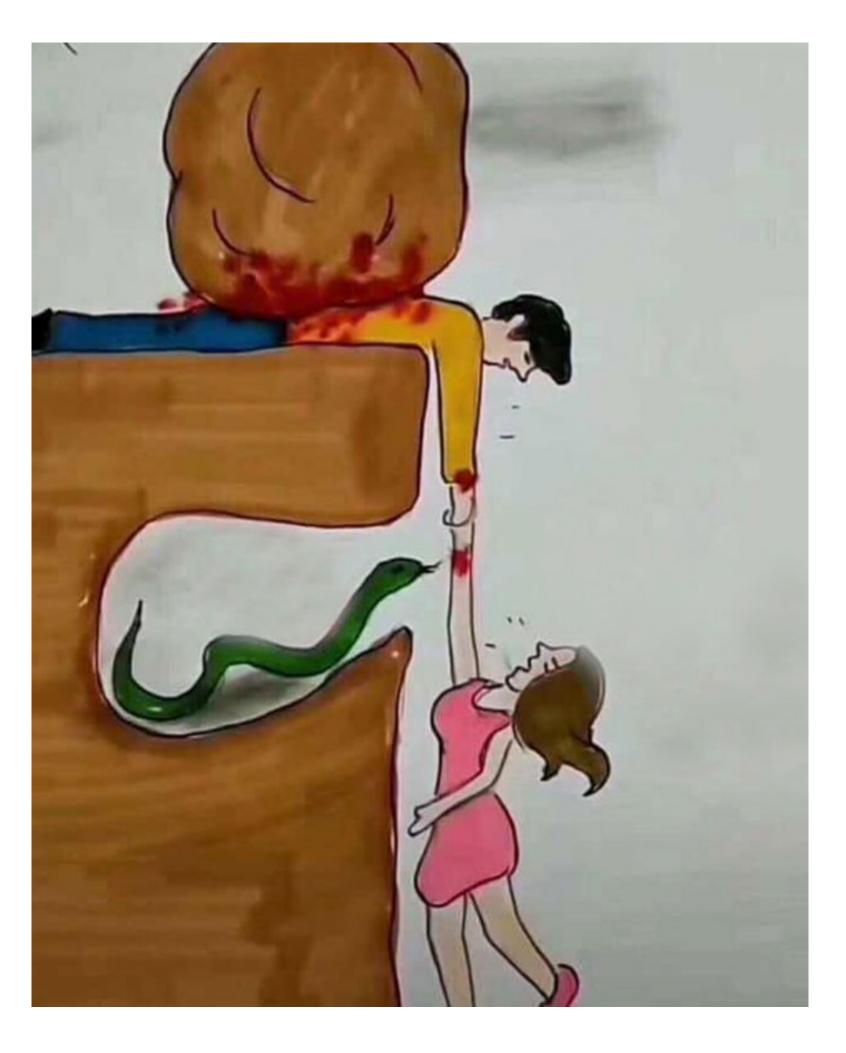
### Example



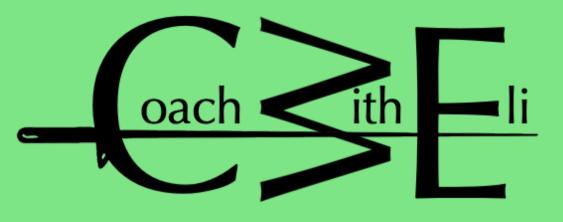


### Example

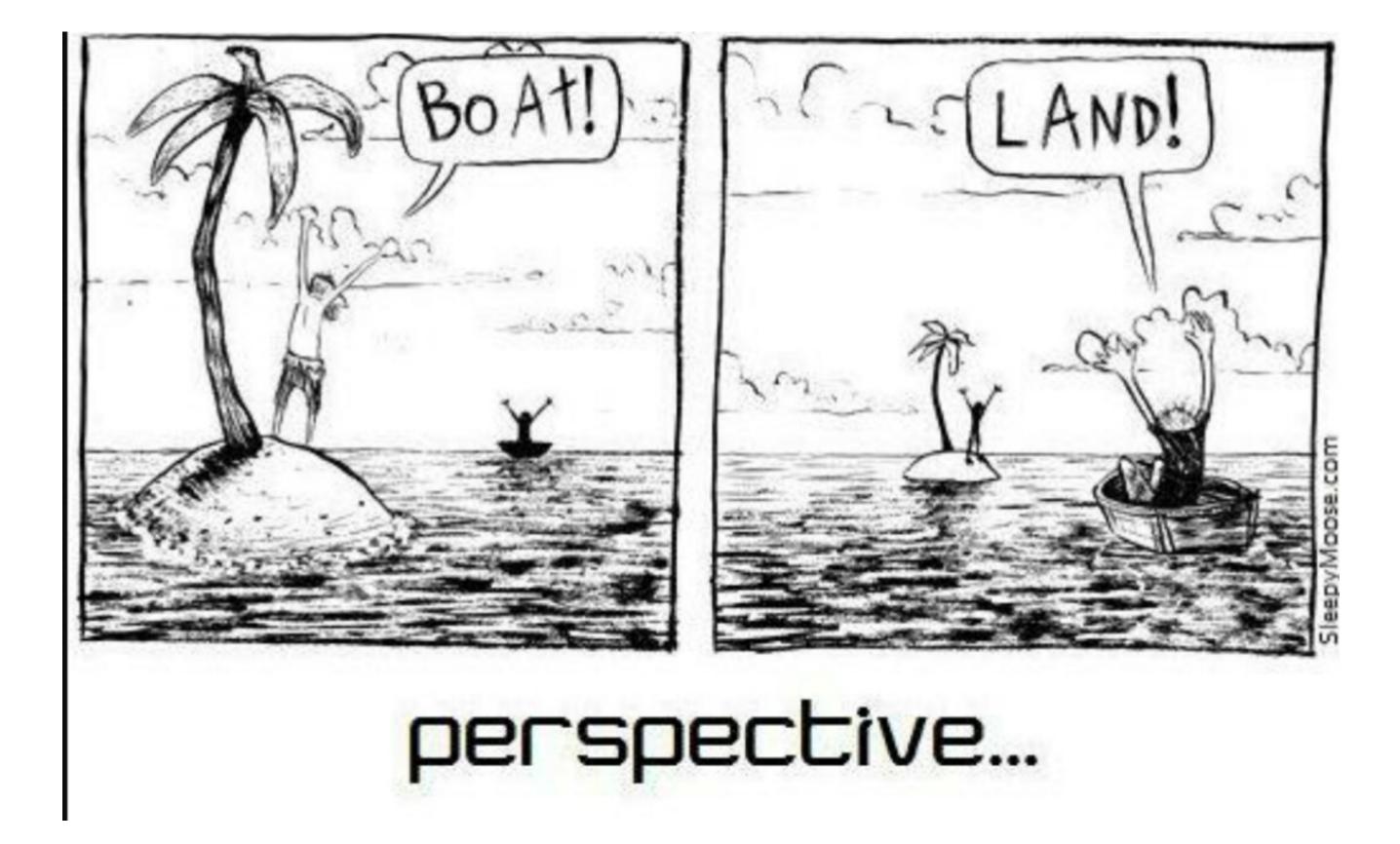


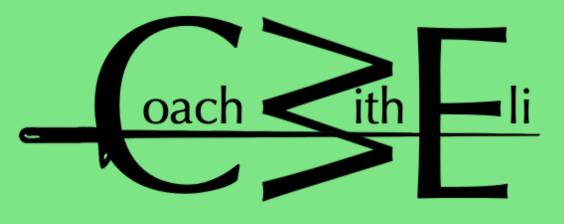


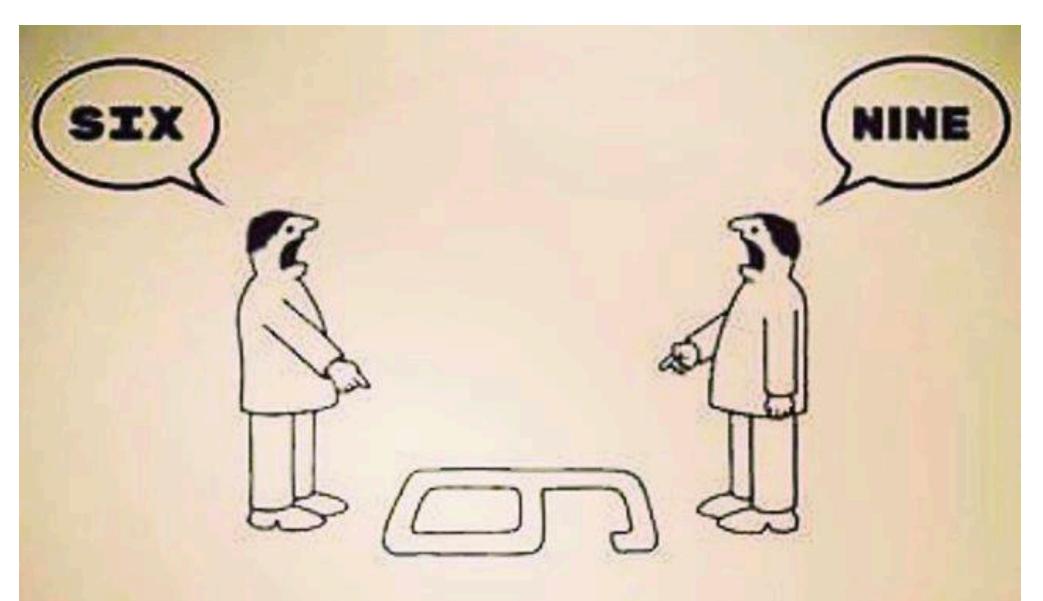
### Example



#### **Every Side Has a Unique Perspective**



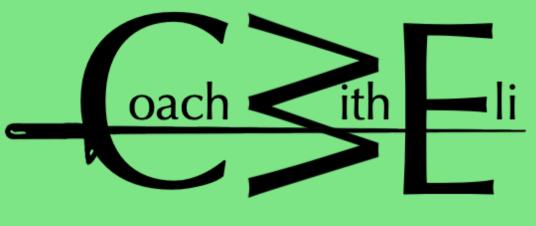




Just because you are right, does not mean, I am wrong. You just haven't seen life from my side.

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#### Two Wrongs Can Both Be Right

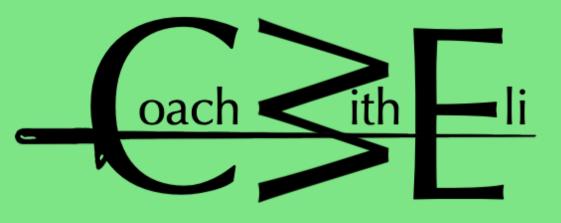


#### **A Simple Question**

# To discover opportunities for reframing, ask yourself...

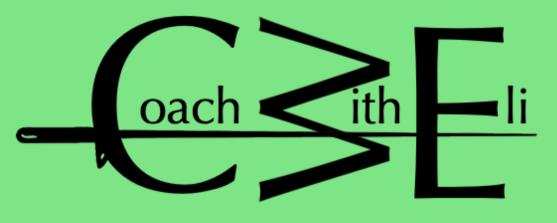
- What must this person <u>believe is true</u> for their thoughts/feelings/words/actions to be their most appropriate response?





#### How Might You Reframe These Statements?

- I'm so stupid
- I'm so bored
- Life is hard
- Everyone expects too much from me right now
- Nobody understands my situation
- I don't have enough time
- This won't work for me
- I'm confused



business.

**Context Reframe:** Think of a different context that would cause the person to respond differently.

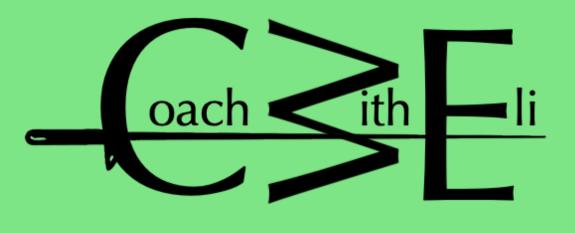
**Meaning Reframe:** Ask YOURSELF "What else could this mean?" Or "What has this person *not* noticed that will create a new or different meaning to change the response?

What must this person <u>believe is true</u> for their thoughts/feelings/words/actions to be their most appropriate response?

Ask a question that would cause the client to consider a new possible perspective. <u>Suggest</u> a reframe that would cause the client to consider a new possible perspective. Copyright Eli Schaugh 2023

#### Practice In your breakout rooms, practice reframing objections that you encounter in your







- What questions do you have?
- Write down at least 5 AHA's from today's training
- What is your feedback from today's training?
- What is your plan for implementing the skills you worked on today?

#### Final Thoughts